

## HF Markets (SV) Ltd

# ADVANCED INSIGHTS TERMS AND CONDITIONS

**The Advanced Insights is a product (hereinafter the “Product”) which is offered to all Clients of HF Markets (SV) Ltd (hereinafter the “Company”) under the following Terms and Conditions.**

## **1. Introduction**

- 1.1. This Product is available to all Clients of the Company through Acuity Trading Ltd, a company registered in England and Wales with company number 8350747 and having its registered office at 86-90 Paul Street, London, England, EC2A 4NE, and FOREXSTREET SL, a company registered in Barcelona with company number B-62498233 and having its registered office at Calle Portaferrissa, 7, 1<sup>o</sup> 2<sup>a</sup>, Barcelona (CP 08002).
- 1.2. This Product is available to all Clients of the Company who have satisfied the criteria as set out in the Products’ Terms and Conditions.
- 1.3. The Client hereby acknowledges, confirms and accepts to be legally bound by the Terms and Conditions as set out in this and/or any other legally binding agreement between him and the Company.

## **2. Terms and Conditions**

- 2.1. The Product is offered on a complimentary basis subject to the Client meeting specific deposit and trading requirements.
- 2.2. For a Client to be eligible to use the Product, the following conditions must be met:
  - (a) he must open an Account with the Company as per the Account Opening Agreement and he must have completed the age of 18 or the legal age applied in his country of residence or otherwise not be considered as a “minor” in his country of residence;
  - (b) he must accept the Product’s Terms and Conditions;
  - (c) in order for the Client to apply for the product, the combined balance within the Client’s Area and live trading accounts (bonuses are excluded) of the Client must at the time of registration, be equal or exceed the amount of 100 USD/ 85 EUR/ 40 000 NGN/ 10 000 JPY / 3 300 THB / 1,550 GHS; and

(d) in order for the Client to continue using the product, the Client must have at least one closed trade within the past 30 calendar days that was opened for at least 3 minutes.

2.3. If a Client's Account is terminated either voluntarily and/or by the Company as per the terms and conditions of the Account Opening Agreement, any access to the Product will be automatically terminated.

### **3. Amendment and Termination**

3.1. The Company reserves the right to unilaterally modify the Product or any of the terms and conditions of the Product at any time without the Client's prior consent.

3.2. If the Company suspects or has reasons to believe that a Client has abused and/or manipulated the Terms and Conditions of the Product, the Company reserves the right at its absolute discretion, to cancel the Product without the Client's prior consent and with immediate effect.

### **4. Dispute**

4.1. Any dispute arising with or in connection with any of the Terms and Conditions of the Product shall be dealt by the Company as per the Company's Complaint Handling Policy, which is available through the Company's website.

4.2. All complaints must be in writing and addressed to the Customer Support Department of the Company via email at [support@hfm.com](mailto:support@hfm.com). More details on the procedure which the Client must follow, the deadlines for receiving a response from the Company as well as contact details for the Company's regulatory authority can be found on the Company's website under Section 'Legal Documentation'.

### **5. Acknowledgements**

5.1. The Client acknowledges that the Company has the right to contact the Client on the telephone number used during the registration process for verification purposes.

5.2. The Client acknowledges that Forex and CFDs are leveraged products which involve a high level of risk. When trading in such products, it is possible for Clients to lose all of their invested capital. These products may not be suitable for all investors and Clients

should ensure that they understand the risks involved. Clients should seek independent advice if necessary.

- 5.3. The Client further acknowledges that all information provided through the Product is provided as a general marketing communication for information purposes only and does not constitute an independent investment research. The information provided through the Product does not contain, and should not be considered as containing, an investment advice or an investment recommendation or a solicitation for the purpose of buying or selling of any financial instrument. The Company assumes no responsibility for any loss arising from any investment made based on the information provided through the Product.
- 5.4. The Client acknowledges that the Product is a third-party product provided “as is” without warranty of any kind, either expressed or implied and such product is to be used at Client’s own risk and discretion with the agreement that the Company is not responsible or provide any warranty that the application will meet Client’s requirements and will be uninterrupted, timely, secure or error-free due to the failure of the system.

*Version: 2026/01*